



सत्यमेव जयते

**Consulate General of India
Melbourne**

Delay in delivery of consular services

In view of the enhanced COVID-19 related restrictions and the impact on normal functioning of supporting establishments, it is intimated that the processing times of all the consular services will be effected considerably, and will be delayed.

2. To support health and safety of our staff, clients, and the wider-community, and to support social distancing measures to reduce the impact of coronavirus transmission, no walk-ins or requests for routine consular services will also be entertained in the consulate until further notice.

3. During this time, for any guidance, we have started temporary numbers for Consular services (Visa, Passport, OCI, Police Clearance and Attestation etc) and they are:

- 0402 398 433
- 0481 436 275

4. Applicants requiring emergency (only) consular services must contact at '0430 020 828' or cons.melbourne@mea.gov.in explaining the urgency, for assessment of their request and guidance regarding further process.

31st March 2020